The Complete Guide

To

How to Eliminate Cat Urine

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The Complete Guide to How to Eliminate Cat Urine

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I - Starting Out Right with the Litterbox

It is important to provide a litterbox which meets your new kitten's or cat's needs. The suggestions in the following article can help you get started.

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The fact that cats can be taught to relieve themselves in specific places is what permits us to keep them as house pets. When a kitten is about 4 weeks of age, s/he will begin to play in, explore, and dig in loose, soft materials. Many species of cats begin to show this behavior as soon as they can eliminate on their own. Kittens do not have to be taught by either their mothers or their human owners to relieve themselves in soft, loose materials or to dig and bury their waste. These behaviors are called "innate" behaviors because kittens do not have to learn how to perform them.

However, where a cat eliminates can be affected by its experiences. Litterboxes which for a variety of possible reasons do not provide an acceptable place to eliminate, FROM THE CAT'S POINT OF VIEW, may cause a cat to go to the bathroom somewhere else. Thus, it is important for you to provide a litterbox which meets your new kitten's or cat's needs so that s/he will like the box and use it consistently.

Recommended Products that Will Help You with Cat Litterbox Problems

No-P[™] Housebreaking Aid -Eliminates urine and feces scent so your cat will not re-urinate or re-defecate in same area after cleaning!

Odor Detector Blacklight -Shows where to apply Super Cat Urine Cleaner Products to eliminate odors.

CatScram™ Ultrasonic Housetraining Aid - STOP cats from sneaking off (and doing you-know-what) in unwanted rooms and areas!



"Litter-training" Cats

There is really no such thing as "litter-training" a cat in the same way one would housetrain a dog. The only thing owners need to do is provide an acceptable, accessible litterbox, using the criteria described below.

Remember that what is acceptable and accessible must be determined from the cat's point of view, not the owner's. It is not necessary, or even recommended, to take a cat to the box and move his paws back and forth in the litter. This may actually be an unpleasant experience for the cat and may initiate "bad" associations with the litterbox. As explained above, a cat does not need to be taught what to do with a litterbox. If you provide him with acceptable, accessible litter, he'll know what it's for.

Location of Litterbox

Most cat owners want to place the litter box in an out-of-the-way place in order minimize odor and loose particles of cat litter tracked around the house. Often, the litter box may end up in the basement, possibly next to an appliance, on an unfinished, cold cement floor. This type of location may be undesirable from the cat's point of view. First, if you have a young, small kitten, s/he may not be able to get down a long flight of steep stairs in time when s/he as to go to the bathroom - especially if s/he started out on the top floor a tri-level! Even adult cats new to a household may not at first remember where the box is located if it is in an area they seldom frequent. Secondly, cats may be startled while using the box if a furnace or washer/dryer suddenly comes on, that may be the last time they'll risk such a frightening experience! Lastly, some cats like to scratch the surface surrounding their litterbox and may find a cold cement floor unappealing. So you may have to compromise. The box should be kept in a location which affords the cat some privacy, but is also conveniently located. If you place the box in a closet, be sure the door is wedged open from both sides in order to prevent your cat from being trapped in or out. If the box sits on a smooth, slick or cold surface, consider putting a small throw rug underneath the box.

Type of Litter

Research has shown that most cats prefer fine grained litters, presumably because they have a softer feel. The new clumping litters are usually finer grained than the typical clay litter. However, high quality, dust-free clay litters are relatively small-grained and may be perfectly acceptable. Potting soil also has a very soft texture but is not very absorbent. If you suspect your cat had an outdoor history, or is likely to eliminate in your houseplants, you can try mixing some potting soil with your regular litter. Pellet-type litters or those made from citrus peels are not recommended. Once you find a litter your cat likes, don't change types or brands. Buying generic, the least expensive, or whatever brand is on sale may result in litterbox problems. Some cat litters were developed more with the owner's needs rather than the cat's needs in mind. Many cats are put off by the odor of scented or deodorant litters. For the same reason, it is not a good idea to place a room deodorizer or air freshener near the litterbox. A thin layer of baking soda can be placed on the

bottom of the box to help absorb odors without repelling the cat. More importantly, if the litterbox is kept clean, odor should not be a problem.

Depth of Litter

Some owners are under the impression that the more litter they put in the box, the less often they will have to clean it. NOT TRUE!!! When wild cats eliminate outside, they generally choose an area that has a few loose particles of dirt or other material in which they can make a small scrape. They generally DO NOT choose ares where they "sink in" to several inches of dirt. Most domestic cats will not like litter that is more than about 2 inches deep. In fact, some cats, particularly some long-haired cats, may actually prefer less litter and a smooth, slick surface such as the bottom of the litterbox. The box MUST be cleaned on a regular basis, and adding extra litter is not a way around that chore.

Number of Boxes

A good guideline is to have at least as many boxes as you have cats. That way, no cat can be prevented from using the box because it is already occupied. You might also consider placing the boxes in several locations around the house, so that no one cat can "guard" the litterbox area and prevent other cats from accessing it. In general, it is not possible to designate a personal, unique box for each cat in the household. Cats will often use any and all litterboxes available. Occasionally a cat will refuse to use the box after another cat. In this case, all boxes will need to the kept extremely clean, and extra boxes may be needed.

To Cover or Not to Cover

Many cats will not show any preference for a covered versus an uncovered box. However, if you have a very large cat, a covered box may not allow him sufficient room to turn around, scratch and dig, and position himself in the way he wants. A covered box may also make it easier for another cat to lay in wait and "ambush" the user as s/he exits the box. On the other hand, a covered box tends to provide more privacy and may be preferred by timid, shy cats. You may need to experiment, and offer both types at first to discover what your cat prefers. If you do not wish ot purchase a cover, you can make one from an upside-down cardboard box with the flaps on one side cut away.

Cleaning the Box

Litterboxes must be kept consistently clean. To meet the needs of the most discriminating cat, feces should be scooped out of the box daily. How often you change the litter depends on the number of

cats and the number of boxes you have. Twice a week is a general guideline, but depending on the circumstances, the litter may need to be changed every other day or only once a week. If you notice an odor to the box or if much of the litter is wet or clumped, it's probably more than time for a change.

Do not use strong smelling chemicals or cleaning products when washing the box. The smell of vinegar, bleach, or pine cleaners may cause your cat to avoid the box. Washing with soap and water should be sufficient.

Liners

Some cats don't mind having a liner in the box, while others do. You may need to experiment again to see if your cat is bothered by a liner in the box. If you do use a liner, make sure it is anchored in place well so it can not easily catch your cat's claws or be pulled down into the litter.

If Problems Develop

If your cat stops using the litterbox your first call should always be to your veterinarian. Many medical conditions can cause a change in litterbox habits and these possibilities must be considered first. If your veterinarian determines you cat is healthy, the cause may be behavioral. Most litterbox behavior problems can be resoled using behavior modification techniques. PUNISHMENT IS NOT THE ANSWER! For more assistance, contact a professional animal behaviorist who is knowledgeable about and experienced in working with cats.

Invisible Urine Odors

Invisible urine odors in carpet attract cats to repeatedly re-urinate on those affected areas. This makes getting your cat to use the litterbox very difficult, if not impossible.

If there is no way to show where the urine odor sources are, you don't know where to treat the urine stains. Consequently, your cat is repeatedly attracted to those areas to re-urinate on them. The best solution is to locate the invisible urine odors with a <u>urine detector blacklight</u>.

II - How to Solve Cat Litterbox Problems

With careful analysis of the cat's environment, specific factors can usually be identified which have contributed to the litterbox problem. The suggestions in the following article can help you get problems solved.

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Housesoiling is one of the most common behavior problems in cats. It is normal for cats to have surface and location preferences for where and on what they like to eliminate. It's only when these preferences include the laundry basket, the bed, or the Persian rug that these normal behaviors become problems. With careful analysis of the cat's environment, specific factors can usually be identified which have contributed to the litterbox problem.

Myths and Misconceptions

Cats don't stop using the litterbox because they are mad or upset and are trying to get revenge for something that "offended" or "angered them" - the is a myth.

Because humans act for these reasons, it is easy to assume that cats do as well. But cats, or other animals, do not act out of spite or revenge, so it won't help to give your cat special privileges and hope she'll start using the box again. If you've had your cat declawed, that is not likely to be the cause of the problem either. Studies show that declawed cats are no more likely to have litterbox problems (or to bite) than are cats with their claws. "Stress" (a term that has many meanings) is not often the reason a cat stops using the litterbox. If stress is involved, you should see other behavioral or physical changes as well, such as, weight loss, fearful behavior, or changes in eating or sleeping habits. Punishment is not a way to resolve a litterbox problem. First, check with your veterinarian. Health

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doing you-know-what) in
unwanted rooms and areas!

problems can cause litterbox problems. Cats don't always act sick, even when they are. Only a trip to the veterinarian for a thorough physical exam, which may include a urinalysis, can rule out a medical problem.

Spraying

If your cat is given a clean bill of health by your veterinarian, the next step is to determine whether your cat is spraying or urinating outside the box. Spraying is urine marking behavior, and is a cat's way of indicating ownership of her territory. Marking is triggered by the presence of other cats. It can occur because neighborhood cats are "hanging around" outside, or because of conflicts between cats in a multi-cat household. Unfamiliar objects, smells, or people in the house can also cause the behavior. Spraying has nothing to do with litterbox habits. When a cat sprays, she stands up, backs up against a vertical surface and deposits urine at "cat height" against curtains, doors, walls, furniture, etc.. Her tail may quiver and she may alternately lift her hind feet while she sprays. Male or female, spayed or neutered cats of any age may spray, although the behavior is more common in unaltered males.

Spraying problems can be drastically reduced or even completely resolved by:

- Spaying or neutering any unaltered cats in the household.
- Discouraging the presence of neighborhood cats. Try blocking off windows from where your cat can see neighborhood cats. Discourage their presence with aversive odors.
- Resolving conflicts between cats in the household. If family cats are fighting or skirmishing with each other, you'll need to help them get along better. Make sure good things happen to each of them in the presence of the other. Punishing the cats is likely to make the problem worse. You may need to separate them temporarily while working on the problem.
- Talking to your veterinarian about possible short-term anti-anxiety drug therapy.
- Make the sprayed areas less attractive by using No-P™ Housebreaking Aid. No-P™ Housebreaking Aid eliminates urine and feces scent so your cat will not re-urinate or redefecate in same area after cleaning!

Elimination Problems

If you are finding puddles of urine or feces on the floor, then your cat is choosing not to eliminate in the litterbox. The most common reasons why cats stop using the litterbox are an aversion to the box, surface preferences, location preferences, or a combination of all three. You'll need to do some detective work to determine the reason for your cat's change in behavior.

Aversion to the Litterbox

This means that your cat has decided that the litterbox is an unpleasant place to be. The box may not be clean enough for her, she may have experienced painful urination or defection in the box, she may have been startled by a noise while using the box, or perhaps she has been "ambushed" while in the box by either another cat, a child, a dog, or even by you if you were attempting to catch her for some reason. This kind of an aversion may require you to completely replace the litterbox so it no longer reminds your cat of unpleasant experiences. You may need to buy a new box, put it in a new location and use a different type of litter. Remember to keep the box clean - scoop out feces ever day, and completely change the litter anywhere from every three days to once a week.

Surface Preferences

All animals develop preferences for where they like to eliminate. These preferences may be established early in life, but they may also change overnight for reasons that we don't always understand. If your cat often reaches out and scratches the carpet after she uses the box, she may come to prefer to use the carpet instead of the litterbox. Many cats seem to develop a preference for either soft surfaces such as piles of clothes or the bed, while others may prefer slick surfaces such as the bathtub or the kitchen sink. Cats with an outdoor history may prefer dirt or grass. To resolve a surface preference problem, the material in the litterbox needs to be made less attractive. For example for a soft surface preference, try the new fine-grained, clumping litter. If your cat has been using the bathtub, spray with No-PTM Housebreaking Aid and give her a slick surface in the litterbox by placing very little if any litter in the box. If your cat has been outside, try generic potting soil in the box.

Location Preferences

Your cat may decide that she likes to eliminate in a particular location. Maybe her preference is for a quiet, protected place such as under a desk downstairs, or in the closet. She may like to go in location where the litterbox was previously kept, or maybe where a particular odor is located. Location preferences can be dealt with by moving the box to the preferred location, leaving it there until your cat uses it consistently for several week, and then VERY GRADUALLY moving it back to where you want it to be. If your cat does not use the box when you move it, then it is not a location preference problem.

Clean Soiled Areas

Soiled areas can be made less attractive by cleaning them. Be sure you <u>REMOVE all of the urine out</u> <u>of the soiled areas</u>, don't just cover the urine up with odor masking products.

Discourage Urinating in the Same Area

Clean the areas thoroughly. Make the carpet or soiled surfaces less attractive by covering them with double-sided sticky tape, plastic, or a vinyl carpet runner with the point side up. Give the areas an unpleasant smell by spraying the plastic, or vinyl carpet runner with No-P Housebreaking Aid. When sprayed on the soiled area, No-PTM Housebreaking Aid will eliminate the urine scent so your pet will not re-urinate in that area.

We strongly advice that you REMOVE the urinated areas in your carpet using a DRY powder. This will allow you to REMOVE the old urine (and stains or odors) deep in the carpet, WITHOUT causing the urine to penetrate deeper into your carpet and padding. After you have treated these areas and removed the old urine (and stains or odors), you may THEN have your carpets professionally cleaned by alternative carpet cleaning methods.

If you need some stains & odors removed, Super Cat Urine Cleaner can offer you some IMMEDIATE relief...

- a) Use our Bad Kitty™ Basic Stain Remover System if stains are your biggest concern.
- b) Use our <u>Bad Kitty™ Ultimate II Stain & Odor Remover System</u> or our <u>Bad Kitty™ Supreme</u>
 System if odors are a concern. We include a FREE blacklight with each System. The blacklight is used to locate urine odors.

III - Cat Urinary Infection Problems

We get numerous emails and phone calls from cat owners about their cats not using the litter box. After lots of experience and research, we finally have the answers that you need.



More than 1.5% of all cats in the US have suffered or is suffering from a Urinary Tract Infection. Cats can develop a whole list of problems that deal with the bladder and urethra.

Over 70 years ago, the cat's veterinarian was the one who found the signs of Urinary Tract Infections. It still remains one of the most complicated problems in feline medicine.

Here are some signs and symptoms to look for, if you think your cat may have a Urinary Tract Infection:

- There may be blood in your pet's urine.
- Your pet may cry or strain when urinating.
- The urine has a strong, horrible smell.
- Your cat may have more reoccurring accidents in places other than the litter box.

If you see any of the symptoms call your vet and schedule an appointment for your cat.

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Odor Detector Blacklight -Shows where to apply Super Cat Urine Cleaner Products to eliminate odors.

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doing you-know-what) in
unwanted rooms and areas!

Most Urinary Tract Infections will clear up very well and quick, after they have been treated with antibiotics prescribed by your veterinarian. If you don't get your cat to the vet in a fair amount of time, the infection can and most likely will ascend into the kidney and cause very serious problems.

It is all right to wait one day to call your veterinarian to see if it will pass. Most likely, it will not clear up on it's own. If your cat is straining to urinate and nothing is coming out, this needs to be brought to your veterinarian's attention immediately. A stone blocking the urethra could cause this. This is very common in male cats and requires emergency medical treatment.

IV - CatScram™ Ultrasonic Housetraining Aid - Keeps cats out of entire rooms!

Finally, a great housetraining aid to help stop cats from soiling in unwanted rooms & areas!

Read More Information

- STOP cats from sneaking off (and doing you-know-what) in unwanted rooms and areas!!
- Keep your cats OFF countertops, table tops, furniture & drapes!!
- Keep your cats, or NEIGHBORHOOD CATS away, from outside areas!





Finally, a great housetraining aid to help stop cats from soiling in unwanted rooms & areas!!

Now, thanks to CatScram[™], training a cat to avoid areas has become possible. CatScram[™] makes any area off limits to cats, even when you are sound asleep or nobody is home. It utilizes a passive infrared motion detector to sense when the cat nears the 90-degree protected area.

The unit then emits a series of strong pulsating ultrasonic waves to repel the cat, training it to stay away. The ultrasonic waves are heard by CATS ONLY, and are INAUDIBLE TO HUMANS. Cats find the sound so uncomfortable that the areas guarded by CatScram™ are soon avoided altogether!

V - Why Liquid "Miracle" Enzyme Cleaning Products Don't Work for Pet Urine Stains and Odors

If you've tried using liquid enzyme "miracle" cleaning products to try to clean pet urine from carpet, upholstery, mattresses, etc., then you'll relate to this scenario:

CAN YOU RELATE TO THIS?

- Your dog, cat or child soils on your carpet, upholstery, mattress, hardwood floor, etc., right?
- You either notice the urine stain right away, or you don't notice it until it has dried, right?
- You pour your liquid soap or your enzyme "miracle" cleaning products onto the soiled area. Then you follow the directions which instruct you to start "blotting" the liquid back out, right?
- The stains or odors are gone for about a week or two and then, lo and behold, the stains, and worse, the odors come back!
- You are now going crazy because of the stains, and you are totally simple!

 sick by the odor permeating through your home. You've even thought about solving the problem by eliminating the source, if you know what I mean!

Recommended Alternative for Liquid Cleaning Products:

UrineOut™ Powder
UrineOut™ Powder works!
It's microscopic "sponges"
are filled with a special pet
stain and odor remover
solution. You simply work
the powder deep down into
your carpet, let the workedin powder stand 30 minutes
or more while it "sponges
up" pet stains and odors,
then simply vacuum the
urine laden dry powder out
of your carpet. It's that
simple!

STOP!!!

Do you want to know why all that other stuff doesn't work?

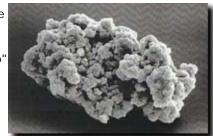
Any liquid based cleaning solution (including steam cleaning) doesn't work because you will never be able to "blot" or wash all of that wet liquid enzyme mess out! Doesn't that make sense? You still have stains and odors because they are deep down in the fibers, pores and fabrics!

Here's what the experts have discovered...

Liquid enzyme cleaners only *mask the odors for a short time*. **However, the odors and stains come back**. Again, it's because you will NEVER be able to "blot" or wash all of the liquid cleaner and soiled mess completely out.

The ONLY way to completely clean the areas is to use a DRY POWDER cleaning process - a process that "sponges" it up and ABSORBS it, thereby removing the source of the stains and odors... PERMANENTLY!

Our <u>UrineOut™ Powder</u> Works!! It's microscopic "sponges" are filled with a special pet stain and odor remover solution. You simply work the powder deep down into your carpet. You let the worked-in powder stand 30 minutes or more while it "sponges up"



Microscopic Urine Absorbing Sponge

pet stains and odors. Then, you simply vacuum the urine laden dry powder out of your carpet. It's that simple!

PET STAINS AND ODORS ARE GONE! PERMANENTLY!!!

We <u>GUARANTEE</u> if you follow our advice, call or write with questions, then you will be TOTALLY SATISFIED with the results!

VI - How to Remove Old/Dry Cat Urine Stains and Odors from Carpet and Rugs

Here are the steps that our Cat Stain Removal Specialists use for removing cat urine stains and neutralizing and containing the urine odors in carpet and rugs.

FOLLOW THESE SUGGESTIONS VERY CLOSELY

- **Step 1:** Locate the areas where visible stains or odors are noticeable. If you can't see any stains, but you can smell an odor, then you need to use our <u>Odor Detector Blacklight</u> to locate these areas.
- **Step 2:** Put a NEW bag in your vacuum cleaner. This is critical as it will provide better suction power!
- **Step 3:** Thoroughly pre-vacuum soiled areas BEFORE applying our <u>UrineOut™ Powder</u>. NOTE: if you have a vacuum with a hose attachment, use it.
- **Step 4:** Pre-mist the soiled areas with our <u>Soil Release Pre-Mist</u> provided in our Super Cat Urine Cleaner Systems. Do not saturate the areas! Using the Applicator Brush provided in the system, thoroughly work the Soil Release Pre-Mist into the stained area. This helps to release stubborn old/dry urine stains.
- **Step 5:** Apply 1/8 to 1/4 inch layer of UrineOut™ Powder over the soiled area.
- **Step 6:** Using the Applicator Brush, firmly work the UrineOut[™] Powder completely into the soiled area. Work the powder DEEP into the area. Allow the powder to stay in the carpet until it is thoroughly dry.

Step 7: Thoroughly vacuum the UrineOut[™] Powder out of the area. At this point the powder is now holding the urine and odors.

VII - How to Remove Cat Urine Stains and Odors from Mattresses and Bedding

You will need to clean your mattress or upholstery WITHOUT getting it wet. Do you understand that you need to use a DRY POWDER cleaning process to remove the urine stains and odors?

FOLLOW THESE SUGGESTIONS VERY CLOSELY

Step 1: Locate the areas where visible stains or odors are noticeable. If you can't see any stains, but you can smell an odor, then you need to use an odor detector such as our <u>Odor Detector</u> <u>Blacklight</u> to locate these areas.

Step 2: Pre-mist the soiled areas with our <u>Soil Release Pre-Mist</u> provided in your our Super Cat Urine Cleaner Systems. Do not saturate the areas! Using the Applicator Brush provided in the system, thoroughly work the Soil Release Pre-Mist into the stained area. This helps to release stubborn old/dry urine stains.

Step 3: Apply our <u>UrineOut™ Powder</u>. Work the powder into the soiled area with the Applicator Brush using a circular motion. Begin at the outer edge of the soiled area and work inward. Allow the powder to dry thoroughly.

Step 4: Thoroughly vacuum the UrineOut[™] Powder out of the area. At this point the powder is now holding the urine and odors.

Step 5: Make amends with your pet or child.

VIII - How to Remove Cat Urine Stains and Odors in Furniture or Upholstery

You will need to clean your furniture or upholstery WITHOUT getting it wet because liquid based cleaners only dilute and spread the urine stains and odors. Do you understand that you need to use a DRY POWDER cleaning process to remove the urine stains and odors?

FOLLOW THESE SUGGESTIONS VERY CLOSELY

Step 1: Locate the areas where visible stains or odors are noticeable. If you can't see any stains, but you can smell an odor, then you need to use an odor detector such as our <u>Odor Detector</u>

<u>Blacklight</u> to locate these areas.

Step 2: Pre-mist the soiled areas with our <u>Soil Release Pre-Mist</u> provided in your <u>Super Cat Urine</u>

<u>Cleaner Systems</u> Cat Urine Cleaner Systems. Do not saturate the areas! Using the Applicator Brush provided in the system, thoroughly work the Soil Release Pre-Mist into the stained area. This helps to release stubborn old/dry urine stains.

Step 3: Apply our <u>UrineOut™ Powder</u>. Work the powder into the soiled area with the Applicator Brush using a circular motion. Begin at the outer edge of the soiled area and work inward. Allow the powder to dry thoroughly.

Step 4: Thoroughly vacuum the UrineOut[™] Powder out of the area. At this point the powder is now holding the urine and odors.

Step 5: Make amends with your pet or child.

IX - How to Remove Cat Urine Stains and Odors in Concrete Floors

There are two separate issues that need to be considered with pet urine in hard surfaces: *stains and odors*. You either have *odors only*, or you have *visible stains AND odors*. In either case, for dealing with the odors you will need to neutralize and contain the urine in the porous surface. For the stains, you will need to remove the urine by using a dry powder method.

If you have visible urine stains, follow these directions to REMOVE the urine stains:

Note: If you have urine odors only, skip this section go directly to the instruction on neutralizing and containing the urine odors.

Step 1: Pre-mist the soiled areas with our <u>Soil Release Pre-Mist</u> provided in our Super Cat Urine Cleaner Systems. Do not saturate the areas! Using the Applicator Brush provided in the system, thoroughly work the Soil Release Pre-Mist into the stained area. This helps to release stubborn old/dry urine stains.

Step 2: Apply our <u>UrineOut™ Powder</u>. Work the powder into the soiled area with the Applicator Brush using a circular motion. Begin at the outer edge of the soiled area and work inward. Allow the powder to dry thoroughly.

Step 3: Thoroughly vacuum the UrineOut[™] Powder out of the area. At this point the powder is now holding the urine and odors.

Follow these directions to NEUTRALIZE and CONTAIN the odors:

You have ONE rule to follow to eliminate urine odors in concrete: Contain the source of the odor. That is, sealing the urine into the concrete.

Step 1: Locate the areas where visible the pet urine stains or odors are noticeable. If you can't see any stains, but you can smell the urine odor, then you need to use a urine detector such as our <u>Odor Detector Blacklight</u> to locate these areas.

Step 2: Clean the concrete thoroughly by spraying our <u>Smells No-More!™ Odor Eliminator</u> directly onto the soiled areas. Wipe clean with a sponge and water. This step kills all of the bacteria and germs and disinfects the areas. This is critical. Clean and allow the areas to dry thoroughly.

Smells No-More![™] Odor Eliminator is the most effective cat urine odor eliminator you'll ever use... it works! Smells No-More![™] Odor Eliminator is the new standard for safe and easy pee odor control... available in a money saving gallon size bottle!

Step 3: Apply 3 more applications of Smells No-More![™] Odor Eliminator, allowing it to dry completely between each application. This will ensure that you have killed ALL of the bacteria. This will also clean and prepare the concrete surface for the next step.

Step 4: Go to your hardware store and purchase KILZ Primer and Sealant. Following the directions on the container of KILZ paint the floor to seal in the urine. Repeat applications until there is no

discoloration when the KILZ is dry. You may need to do up to 3 coats of KILZ if any urine "bleeds" through the KILZ while it is drying.

Step 5: Disinfect the areas again with the Smells No-More![™] Odor Eliminator for additional bacteria control. Allow to dry completely.

Step 6: Treat the areas with No-P![™] Housebreaking Aid to remove urine SCENTS. When sprayed on the soiled area, No-P![™] Housebreaking Aid will keep any other pets from resoiling in the areas.

X - How to Remove Cat Urine Stains and Odors in Subfloors

There are two separate issues that need to be considered with pet urine in subfloors: *stains and odors*. You either have *odors only*, or you have *visible stains AND odors*. In either case, for dealing with the odors you will need to neutralize and contain the urine in the porous surface. For the stains, you will need to remove the urine by using a dry powder method.

If you have visible urine stains, follow these directions to REMOVE the urine stains:

Note: If you have urine odors only, skip this section go directly to the instruction on neutralizing and containing the urine odors.

Step 1: Pre-mist the soiled areas with our <u>Soil Release Pre-Mist</u> provided in our Super Cat Urine Cleaner Systems. Do not saturate the areas! Using the Applicator Brush provided in the system, thoroughly work the Soil Release Pre-Mist into the stained area. This helps to release stubborn old/dry urine stains.

Step 2: Apply our <u>UrineOut™ Powder</u>. Work the powder into the soiled area with the Applicator Brush using a circular motion. Begin at the outer edge of the soiled area and work inward. Allow the powder to dry thoroughly.

Step 3: Thoroughly vacuum the UrineOut[™] Powder out of the area. At this point the powder is now holding the urine and odors.

Follow these directions to NEUTRALIZE and CONTAIN the odors:

You have ONE rule to follow to eliminate urine odors in subfloors: **Contain the source of the odor**. That is, sealing the urine into the subfloor.

Step 1: Locate the areas where visible the pet urine stains or odors are noticeable. If you can't see any stains, but you can smell the urine odor, then you need to use a our <u>Odor Detector Blacklight</u> to locate these areas.

Step 2: Clean the subfloor thoroughly by spraying our <u>Smells No-More!™ Odor Eliminator</u> directly onto the soiled areas. Wipe clean with a sponge and water. This step kills all of the bacteria and germs and disinfects the areas. This is critical. Clean and allow the areas to dry thoroughly.

Smells No-More![™] Odor Eliminator is the most effective cat urine odor eliminator you'll ever use... it works! Smells No-More![™] Odor Eliminator is the new standard for safe and easy pee odor control... available in a money saving gallon size bottle!

- **Step 3:** Apply 3 more applications of Smells No-More!™ Odor Eliminator, allowing it to dry completely between each application. This will ensure that you have killed ALL of the bacteria. This will also clean and prepare the subfloor surface for the next step.
- **Step 4:** Go to your hardware store and purchase KILZ Primer and Sealant. Following the directions on the container of KILZ paint the floor to seal in the urine. Repeat applications until there is no discoloration when the KILZ is dry. You may need to do up to 3 coats of KILZ if any urine "bleeds" through the KILZ while it is drying.
- **Step 5:** Disinfect the areas again with the Smells No-More![™] Odor Eliminator for additional bacteria control. Allow to dry completely.
- **Step 6:** Treat the areas with No-P!™ Housebreaking Aid to remove urine SCENTS. When sprayed on the soiled area, No-P!™ Housebreaking Aid will keep any other pets from resoiling in the areas.

XI - How to Remove Cat Urine Stains and Odors in Hardwood Floors

There are two separate issues that need to be considered with pet urine in hardwood floors: *stains* and odors. You either have odors only, or you have visible stains AND odors. In either case, for dealing with the odors you will need to neutralize and contain the urine in the porous surface. For the stains, you will need to remove the urine by using a dry powder method.

If you have visible urine stains, follow these directions to REMOVE the urine stains:

Note: If you have urine odors only, skip this section go directly to the instruction on neutralizing and containing the urine odors.

- **Step 1:** Pre-mist the soiled areas with our <u>Soil Release Pre-Mist</u> provided in our Super Cat Urine Cleaner Systems. Do not saturate the areas! Using the Applicator Brush provided in the system, thoroughly work the Soil Release Pre-Mist into the stained area. This helps to release stubborn old/dry urine stains.
- **Step 2:** Apply our <u>UrineOut™ Powder</u>. Work the powder into the soiled area with the Applicator Brush using a circular motion. Begin at the outer edge of the soiled area and work inward. Allow the powder to dry thoroughly.
- **Step 3:** Thoroughly vacuum the UrineOut[™] Powder out of the area. At this point the powder is now holding the urine and odors.

Follow these directions to NEUTRALIZE and CONTAIN the odors:

You have ONE rule to follow to eliminate urine odors in hardwood floors: **Contain the source of** the odor. That is, sealing the urine into the hardwood floor.

- **Step 1:** Locate the areas where visible the pet urine stains or odors are noticeable. If you can't see any stains, but you can smell the urine odor, then you need to use a our <u>Odor Detector Blacklight</u> to locate these areas.
- **Step 2:** Clean the hardwood floor thoroughly by spraying our <u>Smells No-More!™ Odor Eliminator</u> directly onto the soiled areas. Wipe clean with a sponge and water. This step kills all of the bacteria and germs and disinfects the areas. This is critical. Clean and allow the areas to dry thoroughly.

Smells No-More![™] Odor Eliminator is the most effective cat urine odor eliminator you'll ever use... it works! Smells No-More![™] Odor Eliminator is the new standard for safe and easy pee odor control... available in a money saving gallon size bottle!

- **Step 3:** Apply 3 more applications of Smells No-More!™ Odor Eliminator, allowing it to dry completely between each application. This will ensure that you have killed ALL of the bacteria. This will also clean and prepare the hardwood floor surface for the next step.
- **Step 4:** Treat the areas with No-P![™] Housebreaking Aid to remove urine SCENTS. When sprayed on the soiled area, No-P![™] Housebreaking Aid will keep any other pets from resoiling in the areas.

XII - How to Remove Cat Urine Stains and Odors in Ceramic Tile and Grout

There are two separate issues that need to be considered with pet urine in ceramic tile and grout: *stains and odors*. You either have *odors only*, or you have *visible stains AND odors* in the ceramic tile and grout. In either case, for dealing with the odors you will need to neutralize and contain the urine in the porous surface. For the stains, you will need to remove the urine by using a dry powder method.

If you have visible urine stains, follow these directions to REMOVE the urine stains:

Note: If you have urine odors only, skip this section go directly to the instruction on neutralizing and containing the urine odors.

Step 1: Lightly pre-mist the soiled areas with our <u>Soil Release Pre-Mist</u> provided in your our Super Cat Urine Cleaner Systems.

Step 2: Sprinkle our <u>UrineOut™ Powder</u>. Work the powder into the soiled area with the with your fingers. Begin at the outer edge of the soiled area and work inward. This should "bubble up" and absorb the urine in the areas.

Step 3: Vacuum or sweep the urine laden UrineOut[™] Powder. At this point the powder is now holding the urine and odors.

Follow these directions to NEUTRALIZE and CONTAIN the odors:

You have ONE rule to follow to eliminate urine odors in ceramic tile and grout: Contain the source of the odor. That is, sealing the urine into the ceramic tile and grout.

Step 1: Locate the areas where visible the pet urine stains or odors are noticeable. If you can't see any stains, but you can smell the urine odor, then you need to use a urine detector such as our Odor Detector Blacklight to locate these areas.

Step 2: Clean the ceramic tile and grout thoroughly by spraying our <u>Smells No-More!™ Odor</u> <u>Eliminator</u> directly onto the soiled areas. Wipe clean with a sponge and water. This step kills all of the bacteria and germs and disinfects the areas. This is critical. Clean and allow the areas to dry thoroughly.

Smells No-More![™] Odor Eliminator is the most effective cat urine odor eliminator you'll ever use... it works! Smells No-More![™] Odor Eliminator is the new standard for safe and easy pee odor control... available in a money saving gallon size bottle!

Step 3: Apply 3 more applications of Smells No-More!™ Odor Eliminator, allowing it to dry completely between each application. This will ensure that you have killed ALL of the bacteria. This will also clean and prepare the ceramic tile and grout surfaces for the next step.

Step 4: Treat the areas with No-P![™] Housebreaking Aid to remove urine SCENTS. When sprayed on the soiled area, No-P![™] Housebreaking Aid will keep any other pets from resoiling in the areas.

XIII - How to Remove Cat Urine Stains and Odors in Leather Upholstery

You will need to clean your leather upholstery WITHOUT getting it wet because liquid based cleaners only dilute and spread the urine stains and odors. Do you understand that you need to use a DRY POWDER cleaning process to remove the urine stains and odors?

FOLLOW THESE SUGGESTIONS VERY CLOSELY

Step 1: Locate the areas where visible stains or odors are noticeable. If you can't see any stains, but you can smell an odor, then you need to use an odor detector such as our <u>Odor Detector</u> <u>Blacklight</u> to locate these areas.

Step 2: Pre-mist the soiled areas with our <u>Soil Release Pre-Mist</u> provided in your our Super Cat Urine Cleaner Systems. Do not saturate the areas! Using the Applicator Brush provided in the system, thoroughly work the Soil Release Pre-Mist into the stained area. This helps to release stubborn old/dry urine stains.

Step 3: Apply our <u>UrineOut™ Powder</u>. Work the powder into the soiled area with the Applicator Brush using a circular motion. Begin at the outer edge of the soiled area and work inward. Allow the powder to dry thoroughly.

Step 4: Thoroughly vacuum the UrineOut[™] Powder out of the area. At this point the powder is now holding the urine and odors.

Step 5: Make amends with your cat or child.